

Lane County Human Services Commission  
FY 0708 Performance Measures Presentation  
April 20, 2009

**Outline**

1. Mission Statement
2. Who Defines and Requests the Data
3. Types of Data Collected
4. Management Information System
5. Details of Services and Housing Information
6. Types of Services Funded by HSC

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**Total Served:**

- Individuals: 60,547 in
- Households: 41,950

**Basic Needs and Emergency Services**

- Day shelter: 3,507 individuals
- Emergency shelter nights: 668 individuals
- Basic Needs or Emergency Assistance:  
10,757 individuals

**Self-Sufficiency**

- Transitional Housing & Homeless Prevention
  - Homeless Prevention:  
621 individuals in 295 households
  - Transitional Housing Programs:  
1,186 individuals in 558 households
- Case Management Programs
  - *86% of the households remained or exited into Stable Housing*

**Food and Nutrition**

- Food boxes: 23,578 households
- Hot meals at dinner site: 741 individuals
- Meals on wheels: 1,303 individuals

**Domestic/Family Violence Prevention**

- Emergency Shelter- 357 individuals
- Transitional case management- 216 individuals
- Sexual Assault Services- 1,147 individuals

**Access and Information & Referral Services**

- Assistance for children with special needs:  
405 households
- Legal aid: 3,474 households
- Seniors remaining in their homes:  
1,591 individuals

**Health Care**

- Medical services- 2,461 individuals
- Dental Services- 305 individuals
- Mental Health Crisis Intervention-  
4,536 individuals
- Detoxification Services- 1,286 individuals

**Energy Assistance and Education**

- Energy assistance: 9,826 households
- Energy Case Management and Education:  
2,042 households
- Weatherized Homes-  
273 homes housing 576 individuals
- *91% of the participating households reduced their energy usage six months after receiving weatherization measures on their homes*

**Veterans Services**

- Annual New Monthly Benefits- \$733,728
- Annual Retro Benefits- \$5,677,859
- Client Contacts- 29,530
- *66% of the applications for benefits result in benefits for the veteran or veteran's family.*