



Eugene/Springfield/Lane County Homeless Service System (Updated September 12, 2016)

Introduction Local nonprofits provide shelter, housing, case management, and supportive social services to homeless singles, families and youth. Nonprofits, government and faith-based organizations partner to provide these critical community services. Our homeless service delivery system helps homeless people find stable housing, increase their skills and income, and gain more control over their lives. As you use this document, if you find program information that needs to be corrected or updated, please contact Pearl Wolfe, Lane County Human Services Supervisor: pearl.wolfe@co.lane.or.us.

Housing Inventory of Shelter and Housing Providers

On January 28, 2015, agencies were contacted for an annual update of the Continuum of Care Housing Inventory to gather accurate information about their shelter and housing services and their participant populations. *This inventory includes only housing or shelter that is designated for people who are homeless.* This document includes organizations that are providers and participate in the homeless service system and services are available to participants

Shelter and Housing Types in the Eugene/ Springfield/ Lane County Homeless Service System

The shelter and housing types provided in our community include: emergency shelter, transitional housing, permanent supportive housing, rapid re-housing, safe haven, and an extreme weather shelter. In addition, we have access centers, community service centers, and street outreach services, rest stops and car camping. A description of each housing type and related services are listed along with the housing inventory tables.

1. Emergency Shelter

Emergency Shelter is often the first stop for individuals, youth and families entering the homeless service system. These shelters provide short-term shelter, generally up to 60 days. Area shelter providers indicated emergency shelter stay policies range from a maximum of 1 to 60 days, but some offer extended stays. Agencies identified as providing emergency shelter in the community are listed in the table below.

Table 1: Lane County Area Emergency Shelter Providers

Agency	Program	Year-Round Beds	Beds HH w/ Children	Beds HH w/o Children	Total Seasonal Beds
Eugene Mission Inc.	Eugene Mission	379	15	364	N/A
Looking Glass	Station 7	9	9	0	N/A
ShelterCare	Family Housing Program EHA	14	14	0	N/A
ShelterCare	Family Housing Program (Other)	8	8	0	N/A
ShelterCare	Homeless Medical Recuperation	19	0	19	N/A
Siuslaw Outreach Services	Hope House DV	10	10	0	N/A
St. Vincent de Paul	***Egan Warming Center (Overflow)	N/A	N/A	N/A	300
St. Vincent de Paul	Faith-Based Night Shelter (school year only)	N/A	N/A	N/A	30
St. Vincent de Paul	VET LIFT ES	4	0	4	N/A
Womenspace	***Womenspace Shelter	19	19	N/A	N/A
		462	70	411	330

Other Specialized Shelters

Cold Weather Overflow Shelter

In response to the extreme weather, St. Vincent de Paul's **Egan Warming Center** is a coalition of community members representing service providers, religious congregations, nonprofit support agencies, social activist communities and local government who have come together to ensure that homeless people in Lane County have a warm and safe place to sleep when temperatures drop below 30 degrees between November 15th and March 31st.

Domestic Violence Services

Womenspace and Siuslaw Outreach Services are the two domestic violence facilities in the area that provides emergency shelter to people experiencing homelessness due to domestic violence.

2. Transitional Housing

Transitional housing facilitates the movement of homeless individuals and families to permanent housing. Homeless persons may live in transitional housing for up to 24 months and receive supportive services such as childcare and job training that help them live more independently. The following table is a listing of transitional shelters in the area.

Table 2: Lane County Area Transitional Housing Providers

Agency	Program	Total Beds	Beds HH w/ Children	Beds HH w/o Children
Looking Glass	Transitional Program	29	4	25
Sponsors	GPD Homeless Veterans	10	0	10
St. Vincent de Paul	Connections CoC	63	63	0
St. Vincent de Paul	GPD Vet LIFT AVC-GPD	19	0	19
		121	67	54

3. Permanent Supportive Housing

Permanent Supportive Housing is for those who are homeless with disabilities that are long-term (i.e. physical or mental health) and would benefit from community-based housing with supports. This long-term housing with supportive services has no designated length of stay. The following table describes the availability of permanent housing services.

Table 3: Lane County Area Permanent Supportive Housing Providers

Agency	Program	Year-Round Beds	Beds HH w/ Children	Beds HH w/o Children
HACSA (Housing and Community Services Agency of Lane County)	**Shelter Plus Care CoC	120	40	80
HACSA	VASH LC VASH Section 8	211	0	211
Mainstream Inc.	Emerald Options	31	15	16
Oregon DHS	Housing PLUS	4	0	4
ShelterCare	Camas	18	6	12
ShelterCare	Shankle Safe Haven CoC	16	0	16
ShelterCare	***Shankle Safe Haven (Scattered Site)	11	0	11
Sponsors	Housing PLUS	2	0	2
St. Vincent de Paul	First Place Families	9	9	0
St. Vincent de Paul	LIFT CoC	33	25	8
St. Vincent de Paul	Vet LIFT	19	0	19
St. Vincent de Paul	Vet LIFT 3 Housing Plus	11	0	11
		485	95	390

Specialized Permanent Housing

Safe Havens

Safe Havens are supportive housing units that serve hard-to-reach homeless persons with severe mental illness and other debilitating behavioral conditions that are on the street and have been unable or unwilling to participate in housing or supportive services. Traditionally, safe havens are low-barrier shelters with a participant population that seeks shelter as needed. Currently, our community has one safe haven that is operated by ShelterCare which is *Safe Haven Shankle*.

Shelter Plus Care

Shelter Plus Care Program provides rental assistance for hard-to-serve homeless persons with disabilities in connection with supportive services funded from sources outside the program. Shelter Plus Care (S+C) is a program designed to provide housing and supportive services on a long-term basis for homeless

persons with disabilities (primarily those with serious mental illness, chronic problems with alcohol and/or drugs, and (AIDS) or related diseases) and their families who are living in places not intended for human habitation (i.e., streets or emergency shelters). The program allows for a variety of housing choices, and a range of supportive services funded by other sources, in response to the needs of the hard-to-reach homeless population with disabilities.

4. Rapid Re-housing

Rapid Re-housing assists individuals (including unaccompanied youth) and families experiencing homelessness and provides the services needed to help such individuals move into transitional and permanent housing with the goal of long-term stability.

Table 4: Lane County Area Rapid Re-Housing Providers

Agency	Program	Year-Round Beds	Beds HH w/ Children	Beds HH w/o Children
Catholic Community Services	McKenzie Transitions	46	46	0
Looking Glass	McKenzie Transitions	14	5	9
Looking Glass	RRH- EHA	13	6	7
ShelterCare	Cascades Rapid Re-Housing	11	0	11
ShelterCare	McKenzie Transitions	55	55	0
St. Vincent de Paul	RRH ESG	31	31	0
St. Vincent de Paul	RRH ESG	9	0	9
St. Vincent de Paul	Supportive Services to Veteran Families (SSVF)	34	3	31
Womenspace	RRH HSC	15	15	0
		228	161	67

5. Access Centers for people who are Homeless

Access Centers for Families help to meet basic needs by providing low-income, homeless, or at risk of becoming homeless families (with children) emergency services, provisions, information and referral, and case management. Families receive an intake and needs assessment for all households, provide emergency assistance to include food, clothing, supplies, etc., telephone access, housing location, advocacy, mentoring, employment assistance and clothing vouchers are available to all Center families who are homeless.

Access Centers for Youth offer day shelter and employment skills and opportunities, including services to assist youth to access more intensive supportive services. The Youth Access Centers meet the community's basic needs by providing youth with safe day shelter with access to services including basic needs, case management, employment and community resources, laundry, phones, meals, and computer access.

Access Centers for Singles provide single homeless adults with emergency and basic needs assistance to include food, clothing, laundry and shower facilities, prescription assistance, supplies, telephone and internet access, housing location, advocacy, and transportation assistance.

Community Service Centers provide emergency basic needs assistance, homeless prevention services, energy assistance and linkage to mainstream benefits and resources for low income households in Lane County.

Table 5: Lane County Area Access Centers and Community Service Centers

Agency	Program	Population
Catholic Community Services	CCS Community Service Center	Singles and families
Cottage Grove Community Sharing, Cottage Grove, OR	Community Sharing Community Service Center	Singles and families
Hosea Youth Services	Hosea Youth Services	Homeless youth
Looking Glass	New Roads	Homeless youth
Siuslaw Outreach Services Florence, OR	Siuslaw Service Center	Singles and families
St. Vincent de Paul	Eugene Service Station	Single adult males and females
St. Vincent de Paul	First Place Family Center	Homeless families with children under 18
Upper Willamette CDC	Oakridge Food Pantry	Singles and families
White Bird Clinic	White Bird Walk In Services	Single males and females

6. Street Outreach Services

Street Outreach offers connections to essential services for people who are homeless with everything from food, clothing and shelter, to medical care, substance abuse treatment, protection from sexual exploitation, victimization, disease and pregnancy, abuse/neglect services, housing, mental health services and crisis counseling.

Table 6: Lane County Area Street Outreach Services

Agency	Program	Population
HIV Alliance	HIV Outreach	People at risk for HIV/AIDS
Looking Glass	New Roads	Homeless youth
White Bird Clinic	White Bird Outreach PATH	Single adult males and females
ShelterCare	Shankle Safe Haven	Single adult males and females

7. Transitional Micro-Housing, Rest Stops and Safe Spots

In response to the growing need for safe places for people to sleep, the Eugene City Council approved a rest stop pilot program in October, 2013. Rest stops allow up to 20 people to sleep overnight in tents on certain properties in Eugene. Each site must be managed by a community agency or organization that acts as a site provider and signs an agreement with the City to supervise the site. Opportunity Village Eugene is a collaboration between the housed and the unhoused providing stable, safe, and sustainable places to be through alternative, cost-effective approaches for transitioning the unhoused to more permanent living situations.

Table 7: Transitional Micro-Shelter and Rest Stop and Safe Spot Programs in Eugene

Agency	Program	Population
SquareOne Villages Opportunity Village Eugene	Transitional micro-housing site utilizing community-based development and a self-governance model.	30-35 residents Singles (male and female and couples; adults only)
Community Supported Shelters Safe Spot – Roosevelt	Emergency and transitional shelter utilizing micro-shelter and tents. Rest Stops also provide employment training and volunteer opportunities to residents.	20 residents single adult males and females
Community Supported Shelters Chambers Safe Spot	Emergency and transitional shelter using tents. Rest Stops also provide employment training and volunteer opportunities to residents.	20 residents prioritizes young adults 20-35, individuals and couples
Community Supported Shelters Veterans Safe Spot Eugene Mission	Emergency and transitional shelter using micro-shelters. Rest Stops also provide employment training and volunteer opportunities to residents.	15 residents single individuals and married veterans
Community Supported Shelters Safe Spot Single Women and Married Couples	Emergency and transitional shelter using tents. Rest Stops also provide employment training and volunteer opportunities to residents.	20 residents including single women and married couples
Nightingale Health Sanctuary Rest Stop	Emergency and transitional housing utilizing tents. Includes one site of 15 people at the Eugene Mission. Serves able-bodied people and those with disabilities with a focus on health and wellness.	1 site (15 residents) single adult males and females with physical and/or mental health issues
		125

8. The Overnight Parking Program

The Overnight Parking Program provides legal camping, free trash disposal, and portable restrooms to homeless families and individuals living in their vehicles.

Table 8: Overnight Car Camping Program

Agency	Program	Population
St. Vincent de Paul	Overnight Parking Program-Eugene	59 Singles spaces and 14 Families spaces
St. Vincent de Paul	Overnight Parking Program-Springfield	4 Singles spaces and 4 Families spaces
		81

9. Homeless Management Information System (HMIS)

The Lane County Human Services Commission manages the HMIS data collection software designed to capture information over time on the characteristics of persons experiencing homelessness. The data extracted from Lane County programs in the HMIS improves the ability of the Continuum of Care (CoC) to track program performance and client outcomes and make program and fiscal data-driven decisions. Lane County provides better services for homeless and at-risk people in our community by determining how to best address the immediate and long-term needs of the homeless and at-risk populations. Data helps to identify gaps in the CoC and to monitor service delivery by tracking bed occupancy, homeless episodes, and the success of programs measured by participants gaining access to housing, income, non-cash benefits, and treatment services.