

**Alternative Shelter Housing Navigation and Case Management Services
RFP 21061**

FAQ #3, posted 12/22/20

- Q) I don't see any provision for supervision of the outreach workers.
A) The RFP program design suggests 4 FTE outreach workers and 1 FTE supervisor.
- Q) The grant requires training of the workers. Are expenses for that training included?
A) Training is an eligible cost under Administration.
- Q) Is there any provision for overhead or administration?
A) The funding allows for up to 5% in Administrative costs.
- Q) Is there a specific self-sufficiency matrix scale that needs to be used for the project?
A) The matrix will be created in collaboration with the provider(s) who is awarded this. The focus will be on measuring the impact of program participation in categories related to housing, income, health, and community connection.