

Lane County Alternate Care Center for COVID-19 Isolation and Quarantine Referral Procedure



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Introduction

Lane County Alternate Care Center is an isolation and quarantine facility serving individuals who need to be in isolation or quarantine for COVID-19. 24/7 support is provided by Occupy Medical. Three meals are provided daily. Center guests will be asked to follow very specific infection control practices. Shower and restrooms will be available for guests and cleaned between each use.

Access to the Alternate Care Center is restricted. Specific entrances are designated for isolation, quarantine and staff/supply deliveries. Arrivals must be scheduled with Occupy Medical, no walk ups will be accepted.

Eligibility and Prioritization for alternate care center

The eligibility and prioritization for the ACC is as follows:

1. Guest has been tested for COVID-19 and results are pending OR guest has tested positive for COVID-19; OR guest needs to be in quarantine due to being a close contact of a COVID-19 positive case AND
2. Guest does not require hospital level care; AND
3. Guest cannot safely isolate/quarantine at home or does not have a home to isolate/quarantine in; AND
4. Guest has the emotional and mental ability to self-isolate in Lane County provided ACS for the period of symptoms plus 72 hours or 10 days post a positive test result unless they develop symptoms in those 10 days; and
5. Guest is able to manage activities of daily living (such as eating, bathing, getting dressed, toileting) independently.
6. If guest has a pet, pet will need to be enrolled in Greenhill Humane Society's fostering program if lodging doesn't allow pets.
7. Patients who have **Not been tested for COVID-19, but need medical respite cannot be accepted at Lane County's alternative care site for COVID-19 isolation and quarantine.**

If you have a patient or client who you believe meets the above eligibility criteria, you may contact Occupy Medical at **541-689-2744 to determine eligibility and request a referral.**

Lane County Public Health may use discretion to make changes to the priority population as new information and needs in the community change.

Referral Process



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Occupy Medical at the ACC may receive referrals from any healthcare provider who has performed a COVID-19 test. Confirmed positives and individuals requiring quarantine will require additional communication with Lane County Public Health 541-682-4041.

1. Occupy Medical (OM) staff will receive the call and speak to the health care provider directly to get additional patient/client information.
 - a. OM staff will complete intake assessment and **River Avenue ACC referral worksheet over the phone with referring provider.**
 - b. Occupy Medical will communicate which **entry the client/patient must use** based on the information from the intake and referral process.
 - c. Transportation, be it a service, family member or any other provider **must wait** until OM staff comes out of the building to meet the arriving guest.
 - d. No walk ups will be received at the ACC, they will be turned away.
2. Referring provider must coordinate the guest arrival time with OM. The referring provider is responsible for making transportation arrangements and providing arrival time to Occupy Medical. If the referring provider is having difficulty finding transportation Occupy Medical can assist with transportation arrangements.
3. Referring provider needs to send an After Visit Summary/Discharge Summary by fax to OM at 541-689-2605.