



## CLINICAL PHARMACIST

**CLASS SUMMARY:** The Clinical Pharmacist is responsible for management of patients in a primary care clinic setting through a collaborative model that includes clinic providers, resource specialists and coordinators. This includes disease state management, patient education, optimization of drug therapy regimens, and other initiatives designed in collaboration with clinic providers and staff.

**SUPERVISION RECEIVED AND EXERCISED:** Receives administrative direction from the Community Health Centers' Medical Director. May provide technical and functional supervision to other employees.

**TYPICAL CLASS ESSENTIAL DUTIES:** (These duties are a representative sample; position assignments may vary.)

1. Ensure optimal patient care outcomes from drug therapy. Ensures services are age appropriate. Participate in the development, implementation and measurement of outcomes of disease state management initiatives in an ambulatory setting.
2. Ensure appropriate documentation of drug therapy interventions in patient's medical record.
3. Provide ongoing education on medications to patients, providers and clinical staff.
4. Coordinate with provider, clinical resource coordinator/resource specialist and other clinic staff to utilize resources most effectively and efficiently.
5. Provide interventions to optimize patient flow within the clinic setting.
6. Provide case management services to include pharmacy and medication review, drug safety and interaction education and advice/intervention, patient education and interventions to improve therapy adherence.
7. Work with quality and performance metrics to develop appropriate tracking mechanisms to document activity and outcomes of patient care, with particular emphasis on safe and effective medication management.
8. Assist physician(s) in evaluation and management of patients with chronic illnesses such as hypertension, depression, diabetes, and asthma.
9. Conduct all activities with the highest standards of professionalism and confidentiality. Comply with all applicable laws, regulations, policies and procedures, supporting the health system's corporate integrity efforts by acting in an ethical and appropriate manner, reporting known or suspected violations of applicable rules, and cooperating fully with all company investigations and proceedings.

LANE COUNTY  
Clinical Pharmacist (Continued)

10.	Deliver internal and external customer service and/or patient care in a manner that promotes goodwill, is timely, respectful, efficient and accurate.
11.	Assist in the planning and implementation of group patient visits and disease management, where appropriate.
12.	Travel between clinic sites to assist in educational and patient care activities as required.

**Knowledge of** (position requirements at entry):

- Patient teaching in collaboration with other team members and providers regarding preventive health, diabetic management, asthma management/COPD, depression, hypertension, medication administration, medication adherence and other chronic diseases and relevant areas as needed.
- Federal and state regulations, basic insurance knowledge, benefits, services and limitations.
- Health promotion, case management, health prevention in counseling situations, team process, quality improvement, managerial functions and computer process.
- Organizational skills, written and oral communication and customer service skills, particularly in dealing with stressful personal interactions.
- Basic to intermediate skills and experience in computer applications, specifically electronic medical records system and MS Office.

**Ability to** (position requirements at entry):

- Work as part of a multidisciplinary team to provide a variety of key services in guiding the member/patient through the continuum of care while serving as an on-site resource to providers and staff.
- Comply with all applicable laws, regulations, policies and procedures, supporting the health system's corporate integrity efforts by acting in an ethical and appropriate manner, report known or suspected violations of applicable rules, and cooperate fully with all investigations and proceedings.
- Establish and maintain open communication channels between Community Health Centers of Lane County contracted pharmacies and clinic.
- Maintain strong rapport with health care practitioners.
- Collaborate and work with medical staff, behavioral health and other care team members to integrate patient care.
- Provide and maintain a safe environment for caregivers, patients and guests.
- Communicate and interact with a diverse population and professionally represent Community Health Centers of Lane County.
- Actively listen.
- Apply strong analytical, problem solving and decision making skills. Make independent pharmacy and drug-related judgments, problem solve and prioritize workload.
- Engage in an environment of continuous learning, embrace change and master competencies of new business.

**Training and Experience** (positions in this class typically require): Graduation from an accredited School of Pharmacy and registration as a Pharmacist by the Oregon State Board of Pharmacy. One year of pharmacy experience desired. Experience in managed care, disease management, corporate wellness and/or health promotion or equivalent desirable.

LANE COUNTY  
Clinical Pharmacist (Continued)

<p><b>Classification History:</b> FLSA Status: Exempt</p>
---