



Lane County Parks Phase Two Reopening A guide to reopening and Frequently Asked Questions:

Campground Information:

Below are the details for a restricted reopening.

Archie Knowles Campground

- All campsites and bathrooms are open
- No changes for Phase 2

Armitage Campground

- Group sites open – maximum occupancy 8 per site
- Dog Park open
- Volleyball court open
- Laundry remains closed
- Tent sites remain closed
- Shelters, showers and bathrooms remain closed

Baker Bay Campground

- Group campsites are open
- Bathrooms are open
- Showers are closed
- Playground are open

Harbor Vista Campground

- Showers and bathrooms are open
- Amphitheatre is open

Richardson Campground

- All A Loop, B Loop and additional sites are now open
- Playground and Amphitheatre are open

Camp Lane

- Closed

Reservation Information:

Reservations can only be made 30 days in advance of the first night.

Modifications/Facility Closures

- Maximum **8** occupants per campsite, this includes group sites
- Campers should not comingle families in the same campsite, rent separate sites
- Picnic tables and group BBQ pits are open at individual sites
- Showers remain closed except at Harbor Vista
- Tent sites will remain closed
- Playgrounds/play structures are now open
- Shelters, gathering areas will remain closed



1. What measures are you implementing in for safety?

Signage will be placed throughout parks reminding the public of the physical distancing guidelines and encouraging customers to wear cloth masks. Flush restrooms will be cleaned twice daily. Two ambassadors will monitor social distancing and rule reminders as well as clean restrooms in parks.

2. Why showers and all park amenities aren't open? Aren't my taxes enough to keep them open?

Lane County Parks does not operate with any general fund tax dollars. Park operations are funded through three main sources: User fees, camping reservations as well as tourism tax dollars. WE currently do not have the normal service levels to provide all the regular amenities you would be used to in visiting Lane County Parks. WE are gradually opening our services to the public to provide the best experience for you keeping safety in mind. The fees at campgrounds are based on the water sewer and electric we provide and not the amenities.

3. How will my experience be different?

Customers will be encouraged to wear a mask, avoid congregating and bring their own personal protective equipment. Our ability to keep campgrounds open depends on the cooperation of campground guests. We ask that you practice social distancing, bring hand sanitizer, wear a mask and avoid gathering spaces.

4. How will you reopen safely?

Lane County Parks (LCP) will follow the prescriptions outlined by OHA and follow the recommendations of the Lane County Department of Health and Human Services. Campgrounds will open in a safe and responsible manner that follows all national, state, and local restrictions for COVID-19. LCP will remain flexible and rely on advice from our local health on when to open campgrounds and when to close campgrounds to protect the local community. LCP will communicate the plan to open campgrounds to all local and regional recreation partners and agencies.

5. How do I make a reservation? Do I need a reservation?

Reservations must be made prior to arrival, **NO** walk up or drop-ins for same day reservations. You must make a reservation online or via phone 541-682-2000 prior to arrival. Reservations can be made online at <http://reservations.lanecounty.org/>.

6. I have a reservation in July & August. What's your cancellation policy?

Cancellations due to Covid-19 will be refunded in full, but may take 2-3 weeks to process. You may also receive a full refund in the form of a voucher to your camping account. You are able to cancel your reservation online by logging into your account.

7. How do I get an Annual Parks parking permit?

Annual passes may be purchased at many local businesses such as Cabela's, REI and Bi-mart, or online at reservations.lanecounty.org. Use this reference guide to learn more about parking passes at Lane County Parks. [Link to guide](#).



8. Are fee machines open?

Fee machines are open and available for use. There are other methods for parking fee payment. To avoid using our fee machines please pay before you go using the Passport Mobile App. You can download the Mobile App Passport via the Apple or Android Store.

Links to the app stores:

[Apple Store](#)

[Google Play Store](#)

9. Are boat launches open?

All boat launches are open. All vault toilets are closed.

10. Can I have an event or wedding in the campground now that they are open?

No. All festivals, large events and volunteer work parties larger than 10 individuals are rescheduled and/or canceled until further notice.

11. What can I do to help Lane County Parks and Campgrounds and Parks stay open?

With limited staffing, the Lane County Parks staff will be focused on the safety needs surrounding our parks reopening. As physical distancing is a requirement for opening of public parks, the Parks Division will be highly reliant upon guests strictly following physical distancing guidelines and remaining 6 feet apart. Large gatherings and blatant disregard for these rules may lead to reclosure of facilities. Additionally, as hand sanitizer and soap are in short supply, we realize that some may disappear from park restrooms. If this occurs, the program will be forced, per the terms of the Executive Order #20-12 to close restroom facilities. Please, do not take sanitizer and soap from park facilities.

Remember:

- Wash your hands regularly with soap and water for at least 20 seconds at a time.
- Avoid touching your face.
- If you're sick with any ailment, stay home. Avoid close contact with people who are sick.
- When in public, maintain a social distance of at least 6 feet.
- Cover your cough or sneeze with a tissue, then throw it away. If you don't have a tissue, use your elbow.
- Clean surfaces you touch regularly.
- Follow these Guidelines: <https://govstatus.egov.com/OR-OHA-COVID-19>