



Notice About Nondiscrimination and Accessibility Requirements

Discrimination is Against the Law

Lane County Health & Human Services (LCH&HS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, religion, language, ethnicity, socio-economic status, sexual orientation, gender identity, veteran's status, or political beliefs.

LCH&HS provides free aids and services to individuals with disabilities to communicate effectively with us including qualified sign language interpreters and written information in alternate formats.

LCH&HS provides free language services to individuals whose primary language is not English to communicate effectively, including translated documents and oral interpretation.

If you need these services, contact the H&HS program where you receive services. For information on how to contact a specific program you can call 541-682-4035 or email HealthcareEquity@co.lane.or.us.

If you believe that LCH&HS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, religion, language, ethnicity, socio-economic status, sexual orientation, gender identity, veteran's status, or political beliefs you can file a grievance with the H&HS program where you receive services. If you need help filing a grievance, have questions, or would like additional information you can email HealthcareEquity@co.lane.or.us.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>